



# CERTIFIKAT

Certifikat br. 11117

**OPĆINA KRAPINSKE TOPLICE**  
Antuna Mihanovića 3  
HR-49217 Krapinske Toplice, Hrvatska

QS ZÜRICH AG potvrđuje da je sustav upravljanja u gore navedenoj organizaciji provjeren  
i da zadovoljava zahtjeve sljedećih normi:

**ISO 9001: 2015**

Opseg primjene sustava:

**Upravni i administrativni poslovi lokalne samouprave**

U razdoblju valjanosti ovog certifikata, sustav upravljanja u organizaciji  
uvijek mora biti u skladu sa zahtjevima certificiranih normi.

Za sve izmjene i dopune  
unutar područja primjene ovog certifikata,  
molimo Vas obratite se  
<http://www.quality-service.ch/>



Datum prvog audita: 14.11.2014  
Datum izdavanja: 07.11.2017  
Rok valjanosti: 13.11.2020  
Pod uvjetom uspješnih nadzornih audita

**QS ZÜRICH AG**  
P.O. Box 6335  
CH-8050 Zürich  
[info@quality-service.ch](mailto:info@quality-service.ch)



  
Uprava



# CERTIFICATE

Certificate no. 11117

**OPĆINA KRAPINSKE TOPLICE**  
Antuna Mihanovića 3  
HR-49217 Krapinske Toplice, Croatia

QS ZÜRICH AG certifies that the Management System of the above mentioned company has been evaluated and meets the requirements established by the following rules:

**ISO 9001: 2015**

The management system includes:

**Management and administrative activities  
of local government**

During the period of validity of this certificate, the management system of the company must always comply with the requirements of the certified standards.

For updated amendments within the scope of certification of the present certificate, please refer to <http://www.quality-service.ch/>



First certification date: 14.11.2014  
Date of issue: 07.11.2017  
Expiration date: 13.11.2020  
Subject to successful surveillance audit

**QS ZÜRICH AG**  
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Management